



HOSPITAL CENTRAL SERVICES, INC.

REAL HEROES

2020-21 ANNUAL REPORT



REAL HEROES.

“A HERO IS SOMEBODY WHO VOLUNTARILY WALKS INTO THE UNKNOWN.”

– TOM HANKS (actor)

At every juncture of this unprecedented journey, we have seen heroes emerge – in emergency management, law enforcement and the neighborhood grocery store. Heroes that came to work every day and put the safety and needs of others ahead of themselves. Healthcare heroes who were on the front lines at the very start and continue to provide care, have had to do so in an ever-changing and uncertain environment.

We started 2020 like any other – with little warning that everyone, in very part of the world, would suddenly be forced to engage in change. In the early months of the pandemic, HCSC was immediately called upon by hospitals to source Personal Protective Equipment (PPE) for front line healthcare workers. Our Miller-Keystone Blood Center division collaborated with the FDA, Blood Centers of America and community blood centers nationally to produce Convalescent Plasma, an early therapy used to treat hospitalized COVID-19 patients. By the time the new fiscal year began in July, we continued to support these critically important initiatives, while at the same time overcoming new challenges and adjusting our operating and strategic plan.

As hospital volumes began to return to pre-pandemic levels, our Miller-Keystone Blood Center sought to find new and innovative ways to reach potential blood donors and encourage them to give “the gift of life,” while also continuing to supply Convalescent Plasma. The pandemic disrupted the traditional blood collection process, as blood drives that had accounted for most of the region’s supply were either halted or scaled back as businesses and schools closed or transitioned to a remote working or learning environment. The need to divert resources and reach the donor community became an emergency response in the community.

The Linen Services Division continued to source PPE requests from our hospitals, provided uninterrupted service to our customers, and opened its fifth laundry processing facility in Camden, New Jersey in January 2021.

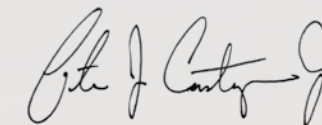
In addition, LinenMaster, a new automated inventory management and production monitoring system, was installed in all of the laundry processing facilities. This enables management to improve productivity and reporting across inpatient and outpatient customers.

HCSC now serves more than 2,400 healthcare organizations in the Mid-Atlantic region and, despite the challenges posed by the pandemic, continued to adapt and grow revenues by 2.7% this past year.

Thanks to our vendors, healthcare partners, and individual financial donors, funding support continued for our HCSC Education Fund, which supports organizations in the community that have a commitment to health education. This past year, scholarships were presented to ten well-deserving regional high school students, while grants were awarded to numerous regional non-profit organizations, including the Cancer Support Community of the Lehigh Valley, Cedar Crest College “Partners in Nursing” Program, Children’s Home of Easton, the Hillside School, Lehigh Valley Children’s Centers, LifePath, Mercy School for Special Learning, Project Child, and VIA of the Lehigh Valley.

As we reflect on this period in history, it comes with a renewed appreciation for the heroes across all our stakeholders. HCSC is a proud employer of more than 1,100 individuals supported by 150 committee members and 42 board members who are all committed to our core values and dedicated to the mission. We were proud that their efforts were also acknowledged in the community as HCSC received a “Good Neighbor Award” by WLVT PBS39. Our success is directly related to their determination and commitment, enabling the organization to overcome the greatest of challenges.

So, to you and to each one of them, we offer a humble and heartfelt thank you – YOU are our heroes.



PETER J. CASTAGNA JR.
President-CEO
HCS, Inc. & Affiliates



JOHN HANEY, FACHE
Chairman of the Board
Hospital Central Services, Inc.

HEALTHCARE LINEN SERVICES

“BEING A HERO DOESN'T MEAN YOU'RE INVINCIBLE. IT JUST MEANS THAT YOU'RE BRAVE ENOUGH TO STAND UP AND DO WHAT'S NEEDED.”

– RICK RIORDAN (author)



The pandemic forced the Healthcare Linen Services business to respond to the rapidly changing needs of our hospitals as they adapted to treat COVID-19 patients while ramping up and meeting demand for their core services. The team also faced restrictions limiting access and created new and innovative ways to maintain these essential communications and provide necessary services.

Throughout the pandemic, all five HCSC plants remained fully operational, and even though hospital visits were prohibited, our account relations staff stayed in contact with every customer to ensure proper inventory levels were maintained and other service needs

were proactively addressed. Our team also received many emergency requests, including the purchase of disposable scrub suits and isolation gowns for customers, when possible. We were also asked to expand our existing reusable gown program availability and capacity, as the team also purchased and warehoused extra essential supplies including masks, gloves, disinfectant and hand sanitizer, as well as processing chemicals and plastic supplies.

In addition to these emergency requests, the clock did not stop on normal business activities. Last year, nine agreements totaling 67 existing accounts were renewed, while the division also welcomed three new acute care and 403 new outpatient center accounts, including the Inspira Health System, the former Coordinated Health (now Lehigh Valley Health Network), and additional Geisinger Health outpatient clinics.

After two years of planning and construction, HCSC reentered the Metro Philadelphia market with the opening of the newest laundry processing plant in Camden, NJ, in January 2021. This was followed by a formal ribbon-cutting ceremony in March, which was attended by local hospitals

and political leaders. The “state-of-the-art,” automated \$18 million investment has expanded system processing capacity by an additional 30 million annual clean pounds and, despite the challenges posed by the pandemic, came in under budget and on time. As the facility opened, Inspira Health made the decision to close their on-premise laundry (OPL), which had previously served three hospitals and 34 outpatient centers, becoming our newest customer.

The HCSC Ambulatory Care Services unit continued to grow despite the challenges created by the pandemic. The business, which is entering its seventh year of operations, provides outpatient customers with a comprehensive linen program offering more efficient delivery methods, personalized inventory control, and cost management services. Our Ambulatory Care division now serves more than 2,000 accounts on 20 routes and is making plans to market in new geographies in the Philadelphia and Southern New Jersey region. The business unit is also expanding its product line with new items and services, including personal protective equipment (PPE) for dentist offices, clinics and surgery centers, and also specialty items such as hamper stands, privacy curtains, and uniforms.

LinenMaster, a “cutting-edge” linen management and software solution, is now deployed in all five HCSC facilities. This comprehensive system offers a convenient and fully automated solution, enabling the team to manage activities and improve efficiencies across all of our laundry processing facilities. It encompasses linen ordering, shipping, inventory management, billing, invoicing, and fulfillment functions, along with order and item tracking features that include RFID chipping. In addition, the system also features an enhanced customer portal, customizable dash boards, metric tracking, mobile access, cost allocation with data backup, and hosting capabilities.

Maintaining industry certifications for cleanliness and infection control standards is essential to meeting customer expectations and achieving regulatory compliance.

HCSC’s Baltimore plant was “Hygienically Clean” recertified by the Textile Rental Services Association (TRSA) through the end of 2024, while our Allentown, Kingston, and Asbury Park plants have maintained their Healthcare Laundry Accreditation Council (HLAC) accreditations through at least 2021. Our staff is working to have our Allentown Plant dual-certified with HLAC and TRSA, and our Camden facility is scheduled for HLAC accreditation in early 2022.

Recycling efforts continued to be an organizational priority, resulting in 647,432 pounds of plastic, 87,864 pounds of cardboard, and 1,660 pounds of paper being reprocessed.



TOTAL BEDS
+2%

TOTAL NUMBER
OF LINEN
SERVICE
PARTICIPANTS
+18%

June 30, 2021

YEAR-END NOTES

TOTAL PARTICIPANTS: **2,424** AMBULATORY CARE ACCOUNTS: **2,254** ALLENTOWN ACCOUNTS: **37**
 KINGSTON ACCOUNTS: **38** ASBURY PARK ACCOUNTS: **36** BALTIMORE ACCOUNTS: **40** CAMDEN ACCOUNTS: **19**
 TOTAL BEDS: **29,026** TOTAL CLEAN POUNDS SHIPPED: **113,911,160**

Miller-Keystone Blood Center (MKBC) is led by a highly skilled and experienced staff, along with community volunteers who serve our donor community, hospitals and organizations sponsoring blood drives. As we continue to face the implications created by the pandemic, the staff comes to work every day and are on the front line working with the community to collect, process and distribute life-saving blood products.

MILLER-KEYSTONE BLOOD CENTER

“A HERO IS SOMEONE WHO HAS GIVEN HIS OR HER LIFE TO SOMETHING BIGGER THAN ONESELF.”

– JOSEPH CAMPBELL (professor)

As the COVID-19 pandemic changed every aspect of the operations, our professional staff embraced the safety protocols while responding to the new challenges of collecting blood in our community. Companies shifted to work-from-home models and schools went to a remote format – donors were no longer where they were historically. In addition, many organizations that continued to operate on-site initiated new policies to protect their workers that restricted

access for inside set-up blood drives. Gone were the days of seeing as many as 100 participants in all-day donor events. Blood drives that previously recruited 50 donors could, at times, only accept 20, in order to accommodate social distancing guidelines. As a result, more than 70% of blood donations are now collected at our donor centers or satellite locations. Blood mobile collections declined from 68% to 30% in just one year. Staff was redeployed to the donor centers and hours were adjusted to accommodate donor demand. Three new satellite locations were added in the past year in Boyertown, Souderton and Pottsville, with a seventh donor center planned at Five City Center, Allentown, in March 2022.

The blood center also took important steps to continue to upgrade leadership and evolve the operating structure of the company.

In January, Rami Nemea was promoted to Chief Operating Officer and several management changes were made in our Collections department to provide improved oversight and training as the organization continued to adjust to meet the challenges created by the pandemic environment. Mr. Nemea has been with the organization for more than 23 years and previously led our laboratory and product management functions as Senior Director of Technical Services.

The “life blood” of MKBC continued to be our committed and loyal donors – our lifesaving heroes – who understand the challenges we face. They have answered the call and scheduled blood donation appointments to meet the transfusion needs of cancer patients, accident victims, premature babies, and others.

In April 2020, the FDA authorized the use of Convalescent Plasma as a treatment option for hospitalized patients suffering from COVID-19 through a clinical trial initiated by the Mayo Clinic. At the start of the pandemic, MKBC ramped up collections and production of the plasma in just four weeks and was able to distribute more than 5,000 doses to regional hospitals, Armed Services bases in California and New Jersey, and hospitals in other parts of the country. The FDA announced, in August 2020, the emergency authorization of Convalescent Plasma as an approved therapy. As other new, more effective therapies were launched the production of Convalescent Plasma wound down in May 2021. It is estimated more than 400,000 lives were saved by Convalescent Plasma, nationally.

Many organizations helped us collect blood during this challenging environment. Our MKBC Local Leaders program recognized companies, schools and community organizations that achieved more than 200 units collected during the calendar year. In 2020, 16 Local Leaders were recognized with a plaque and honored on our website and social media platforms. In addition to being a Local Leader, Air Products and Chemicals made a generous \$100,000 donation toward a new bloodmobile vehicle. A ribbon cutting for the new co-branded bus was held in July 2021 and is currently in service. Finally, we would also like to acknowledge our media partners, local sports teams and regional legislators who helped spread the word when we needed it most.

Our Adopt-a-Day program grew with several organizations hosting multiple days, a full week, or in a few instances, an entire month. Through the Adopt-a-Day program

schools, churches, businesses, and other community organizations unable to host onsite bloodmobile drives could continue their support by sponsoring an event at one or more of our donor centers or satellite locations.

Expected decreases in the community blood supply over the summer and winter months were offset by increased donor engagement via our website and social media applications. This included the addition of a digital community newsletter, which focused on recruitment and fund-raising initiatives, as well as upcoming special events. We also featured a “selfie” contest encouraging our donors to tag the Blood Center in their social media posts for an opportunity to earn additional Lifesaver Rewards Points, redeemable at our online store.

In 2003, Miller-Keystone Blood Center created the High School Blood Donor Recruitment Scholarship, designed to encourage and reward students who serve as blood drive coordinators for their high school. These young leaders are responsible for engaging the student body to donate blood and coordinate scheduling for the day of the drive. In the fall of 2021, MKBC revised the scholarship criteria to better suit students’ efforts during these challenging times. Students will qualify for the program by hosting one or more blood drives and collecting a minimum of 50 points, which can be earned for each successful blood donation



TOTAL AUTOMATED COLLECTIONS

+19%

TOTAL TRANSFUSABLE PRODUCTS PREPARED

+26%

CONTINUED



HCSC BLOOD CENTER

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collected, along with other opportunities for bonus points during the school year.

The Blood Center implemented several data dashboards that were rolled out to the organization utilizing the data warehouse internally developed by the Information Technology team. The dashboards enabled the organization to provide increased and granular benchmarking information to our hospital customers and also improve the efficiency of operations through pinpointing performance shortfalls. The near, real-time data has enabled our entire team to make better and more informed decisions.

Toward the end of the 2021, MKBC made the strategic decision to shift donor testing services to the National Blood Testing Cooperative (NBTC), an organization that provides testing for more than 1.2 million donations, annually. The change is intended to provide improved service and a lower per test cost that will save the blood center more than \$350,000, annually. NBTC is a cooperative with more than a dozen blood centers operating the lab as owners, enabling oversight of the budget, future investments, and testing costs.



The "Cruise Aboard the Lifeline" signature fundraiser became a virtual event in 2020, and raised more than \$50,000. Proceeds went toward the purchase of automated blood equipment and blood mobiles. MKBC began planning the Blood Center's 50th Anniversary Celebration, which will take place on April 7, 2022. The event will recognize many heroes who have contributed to the success of MKBC, including 100 gallon milestone donors, hospital customers and organizations throughout the region. There will be other surprises at the event including the official arrival of our new MKBC mascot!

MKBC LOCAL LEADERS

Daniel Boone High School / East Penn Manufacturing / Fleetwood High School / Geisinger Medical Center / In Memory of Wayne Leibensperger & In Honor of Dennis Abruzzi / Kempton Excavating / Lehigh Valley Health Network - I-78 / Lehigh Valley Health Network - Muhlenberg / Lehigh University / Mister CarWash / Palmerton Community / Reading Hospital/Tower Health / St. Joseph the Worker Parish / St. Luke's Hospital - Bethlehem Campus / St. Luke's Hospital - Anderson Campus

June 30, 2021

YEAR-END NOTES

TOTAL HOSPITALS SERVED: **28** TOTAL TESTING CLIENTS SERVED: **4** TOTAL COMMUNITY DONORS REGISTERED: **66,105** TOTAL WHOLE BLOOD DONATIONS: **43,977**

TOTAL AUTOMATED COLLECTION DONATIONS: **20,531** TOTAL SPECIAL COLLECTION DONATIONS: **408** TOTAL FIRST-TIME DONORS: **21,004**

TOTAL TRANSFUSABLE BLOOD PRODUCTS PREPARED: **114,378** TOTAL BLOODMOBILE DRIVES: **1,236**

HCSC-LINEN SERVICES

LINEN COORDINATOR & STANDARDIZATION COMMITTEE

JAMES E. BROWN, MHA Abington Hospital Jefferson Health
LISA PAPP Alaris Health at Belgrove
RAMON SALOMON Alaris Health at West Orange
MELISSA ZARFOS Apple Hill Surgery Center
BRIGITTE BUIE Bacharach Rehabilitation Hospital
DANNY REBELO Barnabas Health Behavioral Health Center
TRISH HENDRICKSON Barnes-Kasson Hospital
JONATHAN WEAVER Brandywine Hospital - Tower Health
SHELLY RUSHBROOK Capital Health - Hopewell
DOUG WILMOT Capital Health - Regional Medical Center
DANIELLE VAN WERT Contrastate Medical Center
KEITH STITH Chestnut Hill Hospital - Tower Health
OLIVER JOHNSON Children's Specialized Hospital - Ocean
THOMAS HEALEY Chilton Medical Center
LES LAFFAN Community Medical Center - Toms River
FAITH LOCKWOOD Deborah Heart and Lung Center
CHRISTINE JORDAN Doylestown Hospital
KEITH MOSLEY Encompass Health Rehabilitation Hospital of Tinton Falls
WILLIAM JONES Encompass Health Rehabilitation Hospital of Toms River
SONIA THOMPSON Endless Mountains Health Systems
DAVE WATSON Fairmount Behavioral Health System
PAULA LAWSON Fellowship Manor
PAULA LAWSON Fellowship Terrace
PAULA LAWSON Fellowship Villa
TIM DUNN First Hospital
DAVID ZALESK Friends Hospital
IGREG GRUVER Geisinger Encompass Health Rehab Hospital
VINCENT TIMPANELLI Geisinger Health System
DONALD EISENHAEUER Geisinger Health System
GINA CICIO Geisinger Health System - Marworth
EUGENE GINLEY Geisinger South Wilkes - Barre
LISA HAAS Geisinger St. Luke's Hospital
ANTHONY CALABRO Geisinger - Bloomsburg Hospital
PAUL PRENDERGAST Geisinger - Community Medical Center
RHONDA GEEDY Geisinger - Lewistown Hospital
ROBERT THEW Geisinger - Shamokin Area Community Hospital
JOE GOYNE Geisinger - Wyoming Valley Medical Center
PAUL HARPER Geisinger - Wyoming Valley Medical Center
JANE DEWITT Hackettstown Medical Center
JERRY BUDWIG Holy Cross Germantown Hospital

JOHANNA REYES Holy Cross Hospital
CARLOS CASTRILLON, CEH HSC Pediatric Center (The)
JIM STOFFELS Inspira Medical Center - Elmer
ELIZABETH IVINS Jefferson - Bucks County Hospital
TROY WILLIAMS Jefferson - Cherry Hill
CHRISTINE CASPER Jefferson - Frankford Hospital
JOHN COLMAN Jennersville Hospital - Tower Health
PHILLIP MASSEY Jennersville Hospital - Tower Health
CHRISTOPHER NNADI Jersey City Medical Center
SALISU MOHAMMED Jersey City Medical Center
RAY DUDA Kessler Institute for Rehabilitation - North
MELISSA PUPILLO Kessler Institute for Rehabilitation - West
TONY McCRAY Kessler Institute of Rehabilitation Hospital @ Marlton - Select Med
PAUL WHALEN Kessler Rehabilitation Hospital - Chester

CONTINUED



CHRISTMARIE GONZALES Kindred Hospital Philadelphia – Havertown
KIM WALTER Lansdale Hospital – Jefferson Health
MAUREEN CURRAN Lehigh Valley Hospital – Pocono
CHRIS SMILEK Lehigh Valley Hospital – Pocono
DELWANA SIMPSON Magee Rehabilitation Hospital
FRAN MCCARTHY Mercy Fitzgerald Hospital
KORI TEETS Methodist Hospital c/o Aramark
DAVE HANOS Monmouth Medical Center
KEVIN P. CACI Monmouth Medical Center – Southern Campus
JANICE BROWN Moravian Hall Square
MAHMOUD EIREKA Morristown Medical Center
JOSEPH McCULLON Moses Taylor Hospital
MATTHEW LINSENBIGLER Mosser Nursing Home
VILMA ANDES Newark Beth Israel Medical Center
ALEX LEUNG Overlook Medical Center
RYAN HOOPERT Penn State Health St. Joseph Med. Ctr. Downtown Campus
LINDA LAWRENCE Penn State Health Holy Spirit Med. Ctr.
MIKE HERRICK Phoenixville Hospital – Tower Health
PATRICIA SMALLCOMB Post Acute Medical Specialty Hospital of Wilkes-Barre
PATRICK KELLY Pottstown Hospital – Tower Health
UYEN NGUYEN Reading Hospital – Tower Health
ROBERT GEISER Regional Hospital of Scranton
JOSEPH RIVERS Robert Wood Johnson – Hamilton

KEVEN JONES Robert Wood Johnson – University Hospital
DANIELLE DAMION RWJ University Hospital – Rahway
JAIME PAREDES RWJ University Hospital – Somerset
MATTHEW WILLIAMS Salem Medical Center
JENNETTE STANARD Shriners Hospitals for Children
CAROL RANDOLPH St. Francis Hospital
TEIA SPRINGER St. Francis Hospital
REGINALD WILLIAMS St. Francis Medical Center – Trenton
ANNA WILKINS St. Luke’s Hospital – Allentown Campus
RENEE FISCHL St. Luke’s Hospital – Easton Campus
VICKY UNITIS St. Luke’s Hospital – Miner’s Campus
KYLE WARNING St. Luke’s Hospital – Monroe Campus
TRUDY MOYER St. Luke’s Hospital – Sacred Heart Campus
JOHNA PIERSON St. Luke’s Hospital – Warren Campus
ERIC SANKOVSKY St. Luke’s Upper Bucks Hospital
KEENEN HITE St. Mary Medical Center
JEFFREY KLOSS Tyler Memorial Hospital
CARL SHYGELSKI Wayne Memorial Hospital
DAN LAIRD WellSpan Gettysburg Hospital
BRENDA THEURER WellSpan Good Samaritan Hospital
RAYMOND SECHRIST WellSpan Surgery and Rehabilitation Hospital
ROBIN GLASS WellSpan York Hospital
STEVE PETROVICH Wilkes-Barre General Hospital

MILLER-KEYSTONE BLOOD CENTER

BLOOD BANK SUPERVISORS COMMITTEE

DEBORAH MARASCO Geisinger CMC
TAMMY GERMINI Geisinger Lewistown
SHARON BURDICK Geisinger Lewistown
MARTHA MARKS Geisinger
LISA DEBLASS Geisinger Wyoming Valley
NOREEN K. DRUCTOR Geisinger Wyoming Valley
LUCIA JONES Grand View Health
DONNA COLE Hunterdon Healthcare
WILLIAM SIEMERS Hunterdon Healthcare
ANDREA VALLANCE Hunterdon Healthcare
KATHERINE FABIAN LVHN – Cedar Crest
LAURA BAILEY LVHN – Cedar Crest
LISA DEBLASS LVHN – Cedar Crest
MELISSA GROHOTOLSKY LVHN – Cedar Crest
MEGAN KOVACS LVHN – Cedar Crest
POLLYANN MADURO LVHN – Hazleton
SUSAN AMUNDSEN LVHN – Hazleton
NANCY L. GOLLIE LVHN – Muhlenberg
JENNIFER COLLINS LVHN – Schuylkill
CHRISTINE DOYLE LVHN – Schuylkill
LINDA TERRY LVHN – Schuylkill
KAREN SEMENSKY St. Luke’s – Easton
DIANE GUERERRO St. Luke’s – Anderson
ALEXANDRIA MARTINEZ St. Luke’s – Anderson
CASEY SOUSA St. Luke’s – Anderson
BETHANY THREN St. Luke’s – Allentown
LUCILLE HOUGH St. Luke’s – Allentown
AJSHA NIKOCEVIC St. Luke’s – Bethlehem
TRICIA VAUGHAN St. Luke’s – Bethlehem
THERESA WEGRZYN St. Luke’s – Bethlehem
DIANE AMEY St. Luke’s – Easton
CAROL MOTTO St. Luke’s – Geisinger/Sacred Heart
COURTNEY GETZ St. Luke’s – Geisinger/Sacred Heart/Allentown
CYNTHIA HUNT St. Luke’s – Gnadon
MELANIE VANDERBECK St. Luke’s – Gnadon
ADRIENNE.MAZUR St. Luke’s – Miners
PATRICIA KILLIAN St. Luke’s – Miners
KARYSSAANN COSTAGLIOLA St. Luke’s – Monroe
KAREN DIETRICH St. Luke’s – Sacred Heart/Allentown
CHELSEA FARLING St. Luke’s – Upper Bucks
NORINE SCHENCK St. Luke’s – Upper Bucks/Easton
KAITLYN REIS St. Luke’s – Warren
KAREN PAUL St. Luke’s – Warren
KAHUL G. PATEL Summit Medical Group
MELISSA GALLMOYER Tower Health
CINDY HUFFMAN Tower Health

DEVELOPMENT COMMITTEE

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ERIC BLEW Pennsylvania Insurance Alliance
PETER J. CASTAGNA JR. Miller-Keystone Blood Center
DAYNA EDELMAN Barry Isett & Associates
LAURIE HACKETT Air Products
ROSANNE MINAROVIC Miller-Keystone Blood Center
RAMI NEMEH Miller-Keystone Blood Center
TODD QUANN Lehigh Valley International Airport
DAN WALSH Viamedia
JEFF WARREN Progressive Consulting Strategies
HOLLY YACNYNCH Miller-Keystone Blood Center



MEDICAL ADVISORY COMMITTEE

AMANDA E. HAYNES Geisinger
RANDIN NELSON Geisinger
GUSTAAF DE RIDDER Geisinger
IRWIN HOLLANDER Grand View Health
MARIA PEDEMONTE Hunterdon Healthcare
PETER CLIFFORD Lehigh Valley Health Network
ELSIE LEE Lehigh Valley Health Network
SHARON STEINMAN St. Luke’s – Allentown
EMILY MILLER St. Luke’s – Anderson
STEVEN TELLSCHOW St. Luke’s – Bethlehem
DAVID ANDERSON St. Luke’s – Miners
MICHAL SHERMAN St. Luke’s – Miners
ADAM TOLL St. Luke’s – Monroe
ATEF LABEED St. Luke’s – Quakertown
DELINE DA COAST St. Luke’s – Warren
MARVIN LESSIG Summit Medical Group
SHARON SWIERCZYNSKI Tower Health

“HARD TIMES DON’T CREATE HEROES. IT IS DURING THE HARD TIMES WHEN THE ‘HERO’ WITHIN US IS REVEALED.”

– **BOB RILEY** (politician)





July 2020-June 2021
BOARDS OF DIRECTORS

REAL HEROES



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 Geisinger

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 Penn State Health – St. Joseph
 Medical Center

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 Hospital Central Services, Inc.

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 Supply Chain
 Jefferson Health

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 Vice President of Facility Operations
 RWJ Barnabas Health

KEVIN HINES
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 Management
 St. Luke's University Health Network

WILLIAM MATTHEWS
 Vice President, Supply Chain
 Management
 Lehigh Valley Health Network

MARK McNASH
 Vice President, Support Services
 Reading Hospital – Tower Health

JOHN A. OLSZEWSKI, MHA
 Senior Director, Corporate Compliance
 Grand View Health

JONATHAN PUMPHREY
 Vice President, Chief Supply Chain Officer
 WellSpan Health



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 Regional President
 Fidelity Bank

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 St. Luke's University Health Network

TOM GARRITY
 Managing Partner
 Compass Point Family
 Business Consulting



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 ASR Media Productions

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 President
 Yeager's Pharmacy

**"A MENTOR ENABLES A PERSON TO ACHIEVE.
 A HERO SHOWS WHAT ACHIEVEMENT
 LOOKS LIKE."**

– JOHN C. MATHER (scientist)

BOARDS OF DIRECTORS

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HCSC-BLOOD CENTER

JOHN HANEY, MBA, FACHE, Chairman
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Executive Director
Eastern Pennsylvania EMS Council
(retired)

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Hospital Central Services, Inc.

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Lehigh Valley Health Network – Muhlenberg

ROCCO DELVECCHIO
Regional President
Fidelity Bank

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Founder & CEO
AblePay Health

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Budget Administrator
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Professional Services & Operations
Director of Transfusion Medicine
Geisinger

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Development & Strategy
St. Luke’s University Health Network

ADAM McMAHON
Business Development
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RON TICHO
President
ADVANCE MarCom Strategies, LLC

LINDSAY WATSON
Co-Founder
FIA NYC Employment Services

MANAGEMENT STAFF

IN ALPHABETICAL ORDER



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President & CEO



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Human Resources
HCSC Enterprises, Inc.



DAVID CAMARDELLA
Vice President,
Information Technology
HCSC Enterprises, Inc.



STEPHEN A. GERGAR
Vice President, Finance &
Chief Financial Officer
HCSC Enterprises, Inc.



D. KIP KUTTNER, D.O.
Vice President/
Medical Director
Miller-Keystone Blood Center



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Operating Officer
HCS Cooperative, Inc.



WILLIAM N. MOYER
Vice President,
Marketing & Service
HCS Cooperative, Inc.



RAMI NEMEŠ
Chief Operating Officer
Miller-Keystone
Blood Center



JOHN WILLSON
Vice President, Fiscal Services
Miller-Keystone
Blood Center



ERIC YEAKEL
Vice President,
Operations
HCS Cooperative, Inc.



**“A HERO IS REALLY ANY PERSON INTENT ON MAKING THIS
A BETTER PLACE FOR ALL PEOPLE.”**

– MAYA ANGELOU (poet and activist)

HOSPITAL CENTRAL SERVICES, INC.

CORPORATE OFFICES

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HCSC-LINEN SERVICES

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